

Unfortunately, no refunds are given for cancellations of all or part of the Gateway Dragon Boat Festival due to weather or water conditions. The policy towards weather or water impacting the event is as follows:

- No racing takes place with lightening within 10 miles of venue
- Racing does occur under rain conditions
- Racing does not take place if conditions pose a significant risk to participants on the water, due to wind or other external factors
- Under extremely rare circumstances, the possibility of no access to the race location (Creve Coeur Lake) could occur because of flooding

The Signature Foundation Board of Directors is willing to consider hardship exceptions to this refund policy if needed. To apply for such an exemption, the Foundation's Executive Director, Beth Schlueter, should be contacted at bschlueter@signaturefoundation.org.